

SUMMARY GUIDE to the SANCTUARY DRAFT MANAGEMENT PLAN



New species of anemonefish (Amphiprion pacificus) in Fagatele Bay. Photo By: Doug Fenner

We welcome your comments on the draft management plan. Here's how:

- E-mail: http://www.regulations.gov click the "submit a comment" icon, then enter NOAA-NOS-2011-0243 in the keyword search
- Mail: Fagatele Bay National Marine Sanctuary P.O. Box 4318 Pago Pago, American Samoa 96799

Fax: (684) 633-4195

Public Meetings:

Various locations throughout American Samoa during November 2011. See last page for details.

Written comments will be accepted at all meetings. Due to time constraints, oral comments must be limited to three minutes per individual.

Comments accepted through (postmarked by) Friday, January 6 , 2012.

For information on how to get a copy of the Draft Management Plan please refer to the back cover of this guide.

New Sanctuary Plan Available for Public Comment

The NOAA Office of National Marine Sanctuaries is currently updating the management plan for the Fagatele Bay National Marine Sanctuary. To help you understand the sanctuary's new management plan and your opportunity to help shape it, this summary provides brief descriptions of proposed sanctuary actions and proposed revised sanctuary regulations, along with information on how to make your voice heard. This is your chance to comment on the future of your sanctuary, and the Office of National Marine Sanctuaries welcomes your input.



The Office of National Marine Sanctuaries and Public Participation

National marine sanctuaries are special areas of the marine environment set aside for long-term protection and conservation, and are part of our nation's legacy to future generations.

The Office of National Marine Sanctuaries has managed these special areas since passage of Title III of the Marine Protection, Research, and Sanctuaries Act of 1972, now called the National Marine Sanctuaries Act. For more than 35 years, the sanctuary system has engaged the public in helping to create new sanctuaries, develop resource protection strategies, address complex resource management issues and more recently, review and update sanctuary management plans. Marine areas managed within the National Marine Sanctuary System are shown in the map below.

NATIONAL MARINE SANCTUARY SYSTEM



Scale varies in this perspective. Adapted from National Geographic Maps.

An Introduction to Fagatele Bay National Marine Sanctuary (FBNMS)

Any introduction to the sanctuary would be incomplete without also introducing Samoan culture. The ONMS co-manages the sanctuary with the American Samoa Government and works closely with communities adjacent to the sanctuary, all within the context of Samoan cultural traditions and practices. *Fa'a-Samoa*, the Samoan way of life, is highlighted in the textbox on page 4 of this summary guide.

The sanctuary was designated in 1986, "to protect and preserve an example of a pristine tropical marine habitat and coral reef terrace ecosystem of exceptional biological productivity". The American Samoa territory is composed of five volcanic islands (Tutuila, Aunu'u, Ofu, Olosega, and Ta'u) and two small remote coral atolls (Rose Atoll and Swains Island). Fagatele Bay is located along the southwestern coast of Tutuila Island and is the smallest and most remote of the national marine sanctuaries as well as the only one in the Southern Hemisphere. FBNMS encompasses 0.25 square miles of reef flat, shallow reef, and steep slopes plunging down to 600 feet within a naturally protected bay surrounded by steep cliffs.



Fagatele Bay. Photo: Doug Fenner



Fagatele Bay Trail Sign. Photo: NOAA - Kevin Grant

What is the Draft Management Plan?

The management plan is a road map for sanctuary management that serves to: 1) guide site management toward achievement of the sanctuary's goals using the best means available; and 2) inform sanctuary constituents about the sanctuary, its regulations, and management actions planned for the next 5 to 10 years. The management plan describes the sanctuary's goals and guiding principles, regulations and boundaries, guides future activities, outlines staffing and budget needs, and sets priorities and performance measures for resource protection, research and education programs.

The draft management plan is combined with a draft environmental impact statement (DEIS). The DEIS evaluates the potential environmental, cultural and socioeconomic impacts of the proposed sanctuary actions.

Based on comments received during the public comment period on the draft management plan / DEIS, the Office of National Marine Sanctuaries will develop the final management plan and a final environmental impact statement.

Why is the Sanctuary's Management Plan Being Reviewed?

The sanctuary's new draft management plan represents a needed revision of the original 1984 management plan under which the sanctuary currently operates. The Office of National Marine Sanctuaries is required to review sanctuary management plans to meet the requirements of the National Marine Sanctuaries Act.

Since the sanctuary's 1986 designation, significant innovations in science, technology, and marine resource management techniques have been made, while challenging new resource management issues have emerged. Many of the activities in the original management plan have been accomplished and help demonstrate the value the sanctuary provides to the community. In addition to updating the sanctuary's outdated 1984 management plan, the review process provides a vehicle for the sanctuaries office to integrate new tools and practices into site management.

How Was the Draft Management Plan Developed?

The sanctuary management plan review process is based on three fundamental steps: (1) public scoping, which includes a formal comment period and public meetings to identify a broad range of issues and concerns related to management of the sanctuary; (2) analysis and prioritization of the issues raised during scoping, followed by development of action plans; and (3) preparation of the draft and final management plans and relevant National Environmental Policy Act documentation.

To help raise public awareness about the sanctuary in preparation for public scoping, in 2007 the sanctuary released a condition report, and in 2008 released an updated state of the sanctuary report. These reports provide information about significant sanctuary accomplishments to date, a summary of sanctuary resources, pressures on those resources, and current and emerging sanctuary resource management issues. In addition, in December 2008, sanctuary staff developed informational fact sheets, in both English and Samoan, to inform people about the sanctuary and its management plan review process, and how they could become involved. Sanctuary staff also conducted management plan related outreach through newspaper articles, radio spots, and interviews on radio and TV talk shows.

Sanctuary management held public scoping from February 9 to March 27, 2009. Members of the public provided comments at three public scoping meetings on the island of Tutuila, as well as written comments submitted via letter, fax, and e-mail. Public scoping, together with numerous community meetings, sanctuary advisory council meetings, collaborations with the Territorial Co-manager (ASDOC),



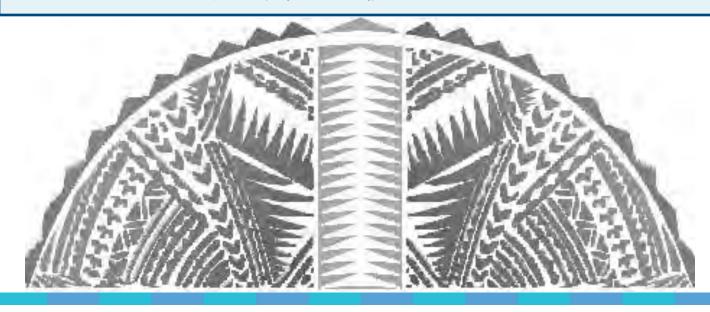
Flags flying at Sanctuary events. Photo: NOAA – Kevin Grant

communications with the Governor of American Samoa, and the results of the NOAA National Centers for Coastal Ocean Science biogeographic assessment of archipelago-wide coral reef habitat, have provided input on the proposed sanctuary actions and alternatives analyzed in draft management plan / DEIS. Sanctuary staff also consulted with Fono leaders, local *matai* (chiefs) and federal and territorial government agencies regarding the new draft management plan / DEIS.

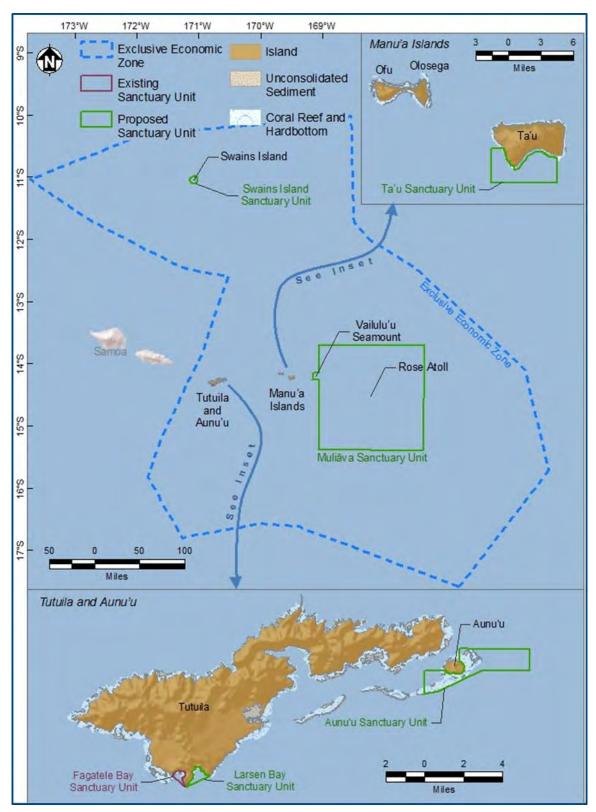
Fa'a-Samoa – The Samoan Way

While American Samoa is the place where the sanctuary is physically located, *fa'a-Samoa* is the cultural context for all sanctuary activities and functions. *Fa'a-Samoa* is the traditional Samoan lifestyle, or way of life. It is the foundation of Polynesia's oldest culture – dating back some 3,000 years. It places great importance on the dignity and achievements of the group rather than on individual achievements. The traditional communal lifestyle revolves around the *aiga*, or family. *Aiga* are headed by leading *matai* (chief) or *Sa'o*, who manage the communal economy, protect and distribute family lands, are responsible for the welfare of all in their *aiga*, and represent the family in councils.

The ONMS and Fagatele Bay sanctuary place a high value on partnerships with sanctuary communities and maintain great respect for *fa'a-Samoa*. In American Samoa, the sanctuary-*matai* relationship is critical to the success of this partnership. The American Samoa Department of Commerce and Office of Samoan Affairs help facilitate the sanctuary's community consultations in a manner that is culturally appropriate and respectful of *fa'a-Samoa*. This work includes consultations with *saofa'iga ale nuu* (village council meeting) and individual *matai*.



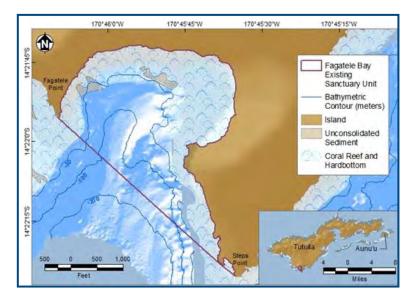
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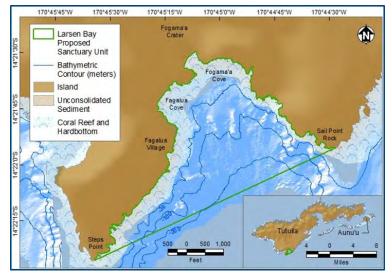
Samoan Archipelago with Proposed Sanctuary Units Identified

Fagatele Bay Unit

Fagatele Bay contains 0.25 square miles of bay area off the southwest coast of Tutuila Island. Fagatele Bay was designated a sanctuary in 1986 to protect its extensive coral reef ecosystem. Fagatele Bay is thought to support the greatest diversity of marine life in the National Marine Sanctuary System. Based on surveys of Tutuila's coral reefs, there are 168 species of corals in Fagatele Bay that are thought to be the centerpiece of a community of more than 1,400 species of algae and other invertebrates and 271 species of fish. The cultural significance of Fagatele Bay lies in its connection with a historic coastal village that occupied its shores from prehistoric times through the 1950s. The Fagatele Bay unit would be entirely no take.



Proposed Fagatele Bay Unit



Proposed Larsen Bay Unit

The Sanctuary Advisory Council

The sanctuary advisory council was established in 2005 to provide advice and recommendations to the sanctuary superintendent on protection and management of the sanctuary. The advisory council plays a critical role in management plan review and was instrumental in providing guidance on the future direction of the sanctuary.

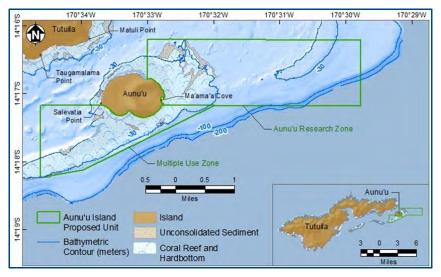
To date, the advisory council has established three working groups consisting of sanctuary staff, members of the advisory council, and members of the public. The Site Selection Working Group made recommendations about which of nine marine areas the public had proposed as potential new sanctuary units should be considered for sanctuary designation. The Education Working Group developed education and outreach programs and presentations to teach relevant stakeholders about the value of marine conservation in American Samoa. The Research & Monitoring Working Group developed a detailed sanctuary science needs assessment that helped guide the development of the Marine Conservation Science Action Plan, and will be crucial in the development of the Sanctuary Science Plan.

Larsen Bay Unit

Larsen Bay encompasses approximately 0.46 square miles of bay area on the southwest shore of Tutuila, just east of Fagatele Bay, from Steps Point across to Sail Rock. The importance of the relationship between Larsen Bay and the surrounding environment is comparable to Fagatele Bay, with both bays having high coral coverage, as well as many different types of coral and fish species. Because of this similarity, Larsen Bay provides a replicate habitat for increased protection, scientific research and overall increased resilience of coral reef ecosystems. The ecological importance of Larsen Bay is comparable to Fagatele Bay, with both bays constituting a regional hotspot for coral cover, as well as coral and fish species richness. Within Larsen Bay, Fagalua Bay is the site of two turtle images carved in a boulder and prehistoric fale foundations and may contain buried archeological deposits. Fishing in the Larsen Bay Unit would be limited to hook and line gear.

Aunu'u Unit

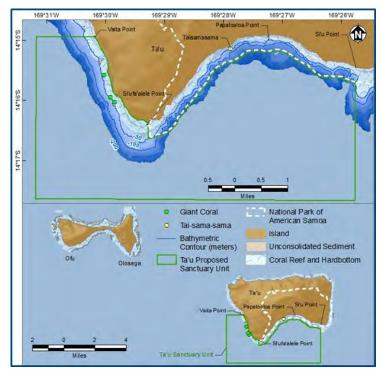
Aunu'u is a small, volcanic island approximately 1.2 miles southeast of Tutuila with a land area of 0.58 square miles. A total of 5.8 square miles of reef and offshore waters around Aunu'u Island would be included in the sanctuary, with 3.9 square miles designated a notake research zone, and 1.9 square miles multiple-use zone. Based on limited survey data, there is moderate coral cover and number of species compared to all of American Samoa, and Aunu'u been identified as having unique fish community within American Samoa. The area surrounding Aunu'u Island consists of marine habitats of varying depth including shallow water reefs to deep waters. Ceramics and potsherds indicate that people were on the island as long as 2000 years ago (Best 1992), although not much is known about the settlements at that time. Aunu'u is the site of two maritime heritage resources dating to the 1800s, though a comprehensive survey of the island has not been conducted. Access to resources in the Aunu'u Unit would be managed by the village of Aunu'u.



Proposed Aunu'u Unit

Ta'u Unit

Ta'u Island, part of the Manu'a Island group, is located 70.0 miles east of Tutuila and 6.9 miles southeast of Olosega. Massive Porites coral heads occur in the shallow waters just offshore of Afuli Cove along the island's southwestern coast. These huge colonies are among the oldest and largest known corals in the world and merit protection. The western side of Ta'u's southern coast is a regional hotspot for coral and fish diversity and possesses a distinct coral community. The proposed sanctuary serves as a deep water buffer zone for the marine areas of the National Park of American Samoa, as well as adding near shore and reef protection around the Porites coral heads, thus providing a deterrent and enforcement capabilities that could protect these high-valued biological and cultural resources.



NOAA is considering *not* including any sanctuary unit at Ta'u. NOAA is particularly interested in the public's view of this alternative.



Western waters offshore from Ta'u are home to some of the world's largest Porites coral heads. Photo: NOAA Coral Reef Ecosystem Division

Proposed Ta'u Unit

Swains Unit

Swains Island is low-lying coral atoll located about 200 miles northwest of Tutuila. It is approximately 1.5 mi in diameter, with approximately 1.0 square mile of highly vegetated sand and coral with a maximum elevation of 1.8 m (6 feet) above sea level. Swains Island has a high amount of coral cover and many different types of corals. Coral disease is low at Swains Island. Swains Island is characterized by large schools of predators, mostly barracudas, jacks and snappers. Overall, there are high amounts of large fish around Swains Island. Archeological surveys have not been conducted at Swains Island, but it likely holds prehistoric sites and buried archeological artifacts. Fishing in the Swains Island Unit would be limited to sustenance fishing.

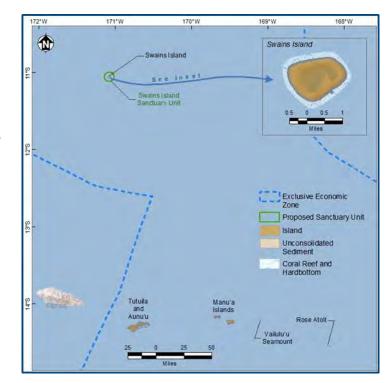


Coral reef at Swains. Photo: NOAA - Kerry Grimshaw

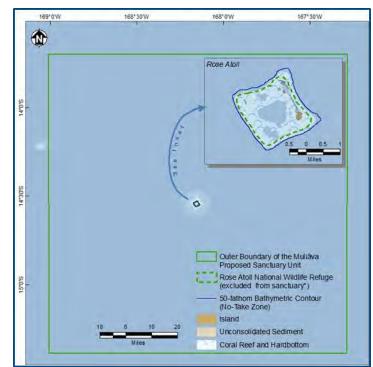
Muliāva Unit

Rose Atoll is approximately 150 miles east of Pago Pago Harbor. It is the easternmost Samoan island and the southernmost point of the United States. One of the smallest atolls in the world, Rose Atoll consists of about .03 square miles of land and 2.5 square miles of lagoon surrounded by a narrow barrier reef. Rose Atoll is a distinct environment within the archipelago. It is an area with large numbers of fish and has a unique coral community, positioned upstream in the South Equatorial Current relative to the rest of the Samoan Archipelago. Rose Atoll supports the highest densities of the giant clam *Tridacna gigas* in the Samoan archipelago, and is the primary site for green turtle nesting in American Samoa, where several dozen nests are laid annually between October and March. Maritime heritage resources at Rose Atoll include a Navy survey marker, a Naval Administration era concrete monument from 1920, an old *fale* foundation, and several late 19th century shipwrecks.

The nearby Vailulu'u Seamount has a diverse biological community that includes polychaetes, crinoids, octocorals, sponges, and cutthroat eels.



Proposed Swains Island Unit



Proposed Muliāva Unit

Proposed location-specific regulations for each of the proposed sanctuary units								
UNIT-SPECIFIC REGULATIONS	SANCTUARY UNIT							
	Fagatele	Muliāva	Larsen	Aunu'u		Ta'u	Swains	
				Multi-Use	Research	Tau	Swallis	
Prohibit all harvest (No-take)	Х				X			
Prohibit all harvest except hook and line			Х*					
Prohibit all harvest except sustenance**							X	
Manage harvest through village notification				X				

* Culturally-important resource harvest (e.g., Palolo harvest) would remain allowable, and managed through sanctuary outreach.

** Sustenance harvesting requires that all consumption occur within sanctuary unit or on Swains Island.

Revised Regulations and Proposed Sanctuary Units

The DEIS analyzes several alternatives, but this summary focuses on the preferred alternative. In the preferred alternative NOAA is proposing to change the name of the Fagatele Bay National Marine Sanctuary to the American Samoa National Marine Sanctuary, and to add five additional discrete geographical areas to the sanctuary. NOAA is also proposing regulations that would apply to these new areas and in some instances would prohibit fishing and restrict certain uses of these areas.

Sanctuary Regulations

Many of these proposed regulations parallel existing territorial or federal regulations. Of the proposed prohibited gear, 1) poisons, electrical charges, and explosives, 2) drift gill nets, and 3) scuba-assisted spearfishing are currently prohibited in territorial and federal waters. Of the proposed prohibited species, the take of 1) live hard coral and wild live rock and 2) precious corals are currently prohibited in territorial waters shallower than 60 feet. The take of 3) marine mammals and 4) sea turtles is prohibited throughout American Samoa through both territorial and federal regulations.

Sanctuary-Wide Regulations – All Sites

- Prohibit anchoring and use mooring buoys when available
- Prohibit release of introduced species
- Prohibit abandoning structures or materials
- Prohibit deserting a vessel
- Prohibit leaving harmful materials on abandoned vessel
- · Must display dive flag when diving from a vessel*
- · Prohibit exceeding 3 knots when operating a vessel 200 feet from dive flag*
- · Prohibit operating a vessel in a manner that causes the vessel to strike or damage sanctuary resources'
- Prohibit sand mining, dredging, filling, dynamiting, or disturbing seabed*
- Prohibit removing, damaging, or tampering with historical and cultural resources*
- Prohibit littering or discharge of some material (see regulations for details)*
- Prohibit ensnaring, entrapping or fishing for sea turtles or marine mammals*
- · Prohibit defacing or removing any sanctuary signs or markers*

Sanctuary-Wide Regulations – All Units (with the Exception of Muliāva)¹

- Prohibit the gathering, taking, breaking, cutting, damaging, destroying, or possessing live coral, wild rock, bottom formation, marine plant, giant clam, crown-of-thorns starfish, and all species of live shell except the Goldmouth turban snail *Turbo chrysostomus**
- Prohibit possessing or using a seine, trammel net, or any type of fixed net*
- · Prohibit the possession or use of poisons, electrical charges, explosives, or similarly destructive fishing methods*
- Prohibit SCUBA-assisted spear fishing
 - ¹ No fishing regulations are being proposed for the Muliāva unit at this time as ONMS awaits NMFS action on the Western Pacific Fishery Management Council recommendations through the fishery management process.
 - * Existing Fagatele Bay prohibited activities (15 CFR 922 Subpart J)



PUBLIC COMMENT CARD

Fagatele Bay National Marine Sanctuary Draft Management Plan / DEIS

COMMENTS

Name:	Email:
	Please submit this form in the Public Comment Box , or <u>mail to</u> :
	Fagatele Bay National Marine Sanctuary
	P.O. Box 4318 • Pago Pago, AS 96799
	F.O. BOX 4318 • Fago Fago, AS 90799
	You may also <u>e-mail</u> comments to: http//www.regulations.gov
(click the "su	ubmit a comment" icon then enter NOAA-NOS-2011-0243 in the keyword search)
	THANK YOU

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THANK YOU

Fagatele Bay National Marine Sanctuary Draft Management Plan/DEIS: A Summary Guide

Proposed Action Plans

Action plans are designed to directly address current priority resource management issues and guide management of the sanctuary over the next 5 to 10 years. The action plans identify and organize the wide variety of management tools sanctuary staff will employ toward this end.

Cultural Heritage & Community Engagement Action Plan

The primary objective of this action plan is to promote stewardship through active engagement of sanctuary communities while incorporating Samoan culture and protecting cultural heritage and maritime heritage resources.

The cultural heritage of American Samoa, including the archeological and historical resources associated with coastal and marine areas and seafaring activities and traditions, has developed over the past 3,000 years, and is reflected in Samoan traditions and lifestyles (*fa'a-Samoa*). Fostering traditional Samoan stewardship ethics through strategies and activities within this action plan will improve understanding and protection of maritime heritage resources and maintain healthy coastal and marine ecosystems. These activities include developing a cultural heritage outreach and preservation program that integrates *fa'a Samoa* into the strategies and activities of all action plans, developing volunteer programs that engage local communities and visitors to protect, understand and connect with the sanctuary's unique qualities, and inventorying and assessing maritime heritage resources within the sanctuary to protect, understand and highlight their importance to the past and living Samoan culture.

Marine Conservation Science Action Plan

The primary objective of this action plan is to improve ecosystem-based management by providing a strong foundation of science and increasing knowledge of sanctuary marine ecosystems.

Protecting and conserving biological and cultural resources of exceptional marine ecosystems is the mission of the ONMS. Accomplishing this mission requires a rigorous, objective, scientific foundation for understanding ecosystem structure and function, evaluating the status of sanctuary resources, understanding socioeconomic impacts of management actions, and implementing effective, sustainable, and adaptive management strategies. This action plan establishes the framework to achieve these goals through the assessment of baseline ecological conditions, development of a formal science program, and focusing on the link between conservation science and management. As much of the sanctuary resources are difficult to access, this action plan also includes strategies to communicate scientific findings to create a well-informed and engaged public, thus increasing the overall enjoyment and value of the sanctuary.

Climate Change Action Plan

The primary objective of this action plan is to minimize and mitigate the impact from climate change events on coastal and marine ecosystems in sanctuary units.

Coastal and marine resources are vulnerable to several potential climate change events including, but not limited to, rising sea levels, increasing sea and air temperatures, intensifying storms, changing rainfall patterns, ocean currents, and acidifying oceans. The extent of the impact from climate change events will be determined by the rate of climate change and the resources' resilience to change. Efforts described in this action plan aim to understand and characterize climate change drivers and impacts in the sanctuary, "green" sanctuary operations and seek ONMS Climate Smart certification, identify habitats vulnerable and resilient to climate change, conduct and prioritize climate change research and monitoring, and promote public awareness about climate change.

Operations and Administration Action Plan

The primary objective of this action plan is to outline the means and level of support necessary to successfully achieve sanctuary goals and implement the strategies and activities detailed in the other action plans.

Adequate human resources and physical infrastructure are required to conduct effective and well-planned operations and to support sanctuary management. This action plan describes day-to-day operational and administrative activities, and the manner in which budget and staffing are organized to efficiently implement sanctuary programs in American Samoa. Important issues include operating budgets for all sanctuary initiatives, human resource capacity building to accomplish goals and objectives, vessel maintenance and operations, permitting and activity tracking within the sanctuary, and meeting sanctuary needs for office, field and visitor facilities.

Ocean Literacy Action Plan

The primary objective of this action plan is to cultivate an informed public and enhance ocean stewardship by increasing public awareness, understanding, and appreciation of sanctuary resources in American Samoa.

Ocean literacy is "the understanding of the ocean's influence on you and your influence on the ocean". Effective local ocean literacy encourages public involvement in resource protection, increases knowledge about American Samoa's marine resources, creates an informed public, and helps nurture future marine science and resource management professionals. Efforts within this action plan aim to improve sanctuary awareness through the development and operation of the sanctuary visitor center, bringing the place to the people through outreach to local communities and development of interactive classroom tools and technologies, increasing enjoyment and understanding within the sanctuary through signage, and outreach materials in both English and Samoan, and supporting formal and informal education opportunities that encourage ocean stewardship.

Resource Protection and Enforcement Action Plan

The primary objective of this action plan is to reduce existing and potential resource threats and to prevent adverse impacts to the ecosystem.

By including the broad mandate "to protect, and where appropriate, restore and enhance natural habitats, populations, and ecological processes," the NMSA highlights its purpose to provide holistic protection of biodiversity in sanctuaries. This action plan presents strategies aiming to protect, biodiversity, maintaining ecological integrity, and allowing for sustainable use of sanctuary resources that are compatible with the primary goal of resource protection. Strategies address threats from introduced species that can permanently alter ecosystem balance, marine debris that can kill species and destroy habitat, harmful human activities that can damage habitat and degrade water quality, as well as developing appropriate and effective enforcement and outreach mechanisms to ensure overall compliance with sanctuary regulations.

Partnerships & Interagency Cooperation Action Plan

The primary objective of this action plan is to foster and facilitate cooperation and coordination of planning and management actions.

Fully and successfully carrying out the sanctuary mission and achieving ocean conservation in American Samoa necessitates sanctuary partnerships with local and federal agencies. By consistently working together to achieve management goals of the sanctuary in American Samoa, success can be reached as agency coordination: (1) maximizes limited resources, (2) minimizes the risks of working in isolation, (3) fosters stewardship that takes ecosystem effects into account, (4) achieves greater stakeholder involvement, and (5) builds strong community support for ecosystem conservation. This action plan focuses on strengthening or developing partnerships through formal and informal mechanisms.

Program Evaluation Action Plan

The primary objective of this action plan is to effectively and efficiently incorporate performance measurement into sanctuary operations to determine the degree to which management actions are achieving sanctuary goals.

As part of an effort to improve overall management of sanctuaries, ongoing and routine performance evaluation is a priority for the ONMS. Both site-specific and programmatic efforts are under way to better understand the ONMS's ability to meet stated objectives and to address the issues identified in this management plan. This action plan provides for improved performance, accountability, and identifying solutions to management issues for each of the other action plans through a systematic evaluation process.

Help Shape the Future of Your Sanctuary!

Draft Management Plan Public Meetings:

November 17, 2011 – 4:30pm	AS Community College Lecture Hall
November 18, 2011 – 9:00am	Auasi Village – High Chief Fonoti's Guest Fale
November 21, 2011 – 9:00am	Fitiuta Village, Ta'u Island – Mayor's Guest Fale
November 21, 2011 – 1:00pm	Ofu Island – Mayor's Guest Fale

Obtain Your Copy of the Management Plan

The public is invited to obtain a copy of the draft management plan / draft environmental impact statement through any of the following means.

- 1. Visit our website http://fagatelebay.noaa.gov
- 2. Visit the sanctuary office:

American Samoa Department of Commerce – Fagatele Bay National Marine Sanctuary A.P. Lutali Executive Office Building, 2nd Floor Pago Pago, American Samoa

- 3. Available for review at the Feleti Barstow public library and American Samoa Community College library
- 4. Contact us via email (ASsanctuary.comments@noaa.gov) or phone (684-633-5155) & provide us with the following information:
 - a. Your full name, title & affiliation (if applicable),
 - b. Your complete mailing address
 - c. Indicate whether you would like a hard copy or a CD-ROM.

